



# Desktop Readiness

## Module 1

Research Suite Product Support  
ResearchSuiteSupport@Evisions.com

**cayuse 424**  
Electronic Proposal  
Development and Submission



# Objectives

In this module you will learn:

- Cayuse 424's browser requirements
- Where to obtain detailed instructions on configuring your browser

# Mozilla Firefox

Firefox is the recommended browser for Cayuse 424 with any operating system.

- It has the fastest load and response times.
- We support the latest versions of Firefox.
- You can download Firefox at [Mozilla.org](https://www.mozilla.org).



# Microsoft Internet Explorer

Internet Explorer is slower than Firefox, but is an effective browser for the Cayuse 424 application.

- We support IE10 and later.
- You can download Internet Explorer at [Microsoft.com](http://Microsoft.com).



# Apple Safari & Google Chrome

Safari and Chrome are **provisionally** supported by Cayuse 424.

- If you encounter any issues, please report them to us.
- We recommend using Firefox if you are having any problems.



# Browser Configuration

Here are the main configuration items for your browser:

- **JavaScript Enabled**
- **Cookies Enabled**
- **Pop-ups Allowed**

Visit:

<http://support.cayuse.com/docs/browser-support-configuration>  
for detailed instructions on browser configuration.

# Support Resources

- Visit [Support.Cayuse.com](https://support.cayuse.com) to join the Listserv, review training materials, manuals, and Frequently Asked Questions.
- Visit the [HelpDesk](#) on the Evisions website to submit requests to the Support team via our [Support Portal](#).
- The Support Portal also has our [Knowledge Base](#) with many answers to Frequently Asked Questions and tips for using all Research Suite modules.

# Conclusion

In this module you learned:

- Cayuse 424's browser requirements
- Where to obtain detailed instructions on configuring your browser